Volunteer Satisfaction Index (VSI)

VSI Survey Self-Service License Fee

Opt for this pricing if you're looking to administer the survey yourself and conduct your own analysis. We provide the survey tools; you bring the insights.

Purchase the VSI Survey Self-Service License if you plan to administer the VSI online via your own survey platform or as a paper-and-pencil survey.

The downloadable PDF file includes one copy of the Volunteer Satisfaction Index (VSI), scoring key, and license agreement granting permission to administer the VSI up to the quantity purchased. You re-type or reproduce, administer, and score the VSI yourself.

Customization is not available for self-service administration

Price List for Self-Service

VSI Self-Service Administration License (increments of 50): starting at $187.50

This product is not sold individually. The self-service administration license is sold in increments of 50. and is based on the size of the volunteer population being surveyed.

Optional Add-Ons

VSI User Guide: $65

Nonprofit Business Analysis Consulting: $125/hr

Onsite Training: Available upon request.

Volunteer Population-Size Based Pricing

Quantity	Price Per Unit
50	3.75
100	3.50
500	3.25
900	3.00
5000	2.75

For pricing on quantities of 5,000 or more please contact Periscope BPA.

Population-Size Verification

Self-service licenses are sold in increments of 50 survey administrations. To ensure accurate pricing, the license quantity will be based on documentation provided by the organization confirming the average number of active volunteers over the past six-month period. Verification must be submitted before survey administration begins. Failure to provide proper documentation may result in delayed access to the survey materials.

Acceptable documentation includes official organizational records such as:

- Recent board reports

- Volunteer management system (VMS) reports

- Other official reports on organizational letterhead

Terms and Conditions

Refer to Terms of Use for additional information regarding survey use and data collection.