

Volunteer Satisfaction Index (VSI)

VSI Survey Hosting & Support License Terms of Use

Terms of Use



1. Authorized Use

The VSI Survey Hosting & Support License grants you permission to collect and disclose data related to the VSI for research purposes only. The data you may share includes: (a) Item scores and scale scores, (b) Statistical analysis of those scores (e.g., mean group average, group standard deviation, t-scores, etc.), and (c) Pre-authorized sample items provided by Periscope BPA for results write-up and publication.

You may share findings, such as group mean scale scores, with survey participants and other stakeholders, but you may not disclose item text from the survey in any publication, except for the pre-authorized sample items included with the license purchase.

2. Report Customization and Intellectual Property:

Customized reports generated through Periscope BPA's hosting service may be copied, modified, or paraphrased for publications, as long as you include appropriate reference citations and copyright information.

Please note that all instrument items, directions, user guides, reports, and other materials provided by Periscope BPA are the intellectual property of the copyright holder. Use of these materials is only permitted with this license or written permission from Periscope BPA.

3. Pricing Structure:

The VSI Survey Hosting & Support License is based on the number of survey responses rather than the size of your volunteer population. Pricing consists of:

- A Base Fee for survey setup, followed by
- A per-response rate for each survey response received.

This pricing model is distinct from our Self-Service Licensing, which is based on increments of 50 participants. Under this hosted option, you will be billed based on the actual number of responses collected during the administration period.

4. Survey Data Usage:

This license allows you to use the VSI survey data for analysis and reporting within your organization or for publication under the research terms outlined above. All data usage must comply with the limitations described regarding item disclosure and statistical reporting.

5. Survey Hosting and Support Options:

Periscope BPA offers several levels of Survey Support services that come with access to the hosted license. The per-response license fee is in addition to the hosting and support package fee. Depending on the level of support purchased, you may receive additional reporting, analysis, and customized insights in addition to survey administration and data collection. Please refer to your service agreement for specific details regarding the level of support you selected.